### PENNSYLVANIA Vegetable Marketing & Research Program

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# Fresh Ideas

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The Pennsylvania Vegetable Marketing and Research Program is a state-wide marketing order established by a grower referendum, governed by a grower board and funded by grower assessments.

The Program's sole purpose is to serve the vegetable growers of Pennsylvania by promoting Pennsylvania-grown vegetables and funding practical vegetable production research.

# 11th PA Produce Month Celebrated

The Vegetable Marketing and Research Program conducted its eleventh annual celebration of August as Pennsylvania Produce Month this season. The promotion is designed to focus extra attention on Pennsylvania vegetables at the height of your season. The Program shipped Produce Month point-of-purchase kits to individual growers, to auctions for sale to their market customers and to supermarket chains. A press release was distributed to newspapers and television stations across the state. This year we collaborated with Jennifer Brodsky of Kitchen Table Consultants to help direct our promotions, and built upon last year's social media successes with John Berry and Monica Ganser of Penn State Extension.

#### **Public Relations**

We sent out a series of weekly press releases on specific topics pulled from the custom content created for the website and for handout at pop up events. We saw a total of 48 articles on PA Produce Month, including a TV segment on WNEP-TV Channel 16, all leading to **1,319,860** media **impressions** over the month of August. (PR jargon: *Impressions are the number of times your content is displayed.*) Which is important, but not the only metric we use to judge the success of a promotion. We also want to focus on **engagement**, and that is where our custom website content, pop up events and social media campaign come into play. (PR jargon: *Engagements are the number of interactions people have with your content.*)

#### **Custom Content Development**

Custom content was developed for the PA Veggies website in celebration of PA Produce month. This included:

- Features on six well known chefs around Pennsylvania sharing their favorite summertime veggie recipes. <a href="http://www.paveggies.org/top-chefs-celebrate-pa-produce-month/">http://www.paveggies.org/top-chefs-celebrate-pa-produce-month/</a>
- 2016 Tomato Favorites infograph <a href="http://www.paveggies.org/vegetable-information/top-tomato-picks-for-summer-2016/">http://www.paveggies.org/vegetable-information/top-tomato-picks-for-summer-2016/</a>
- Canning Guide <a href="http://www.paveggies.org/vegetable-information/how-to-preserve-and-can-veggies/">http://www.paveggies.org/vegetable-information/how-to-preserve-and-can-veggies/</a>
- Social Media tips for Farmers <a href="http://www.paveggies.org/social-media-tips/">http://www.paveggies.org/wp-content/uploads/PAVeggiesFresh-Ideas6.22.pdf</a>
- Seasonal Grilling Guide http://www.paveggies.org/vegetable-information/your-guide-to-grilling-pa-veggies/

#### Pop Up Events - The Pa Veggies Carrot!

As a pilot program, The PA Veggies Carrot Lady hosted very well received pop up educational events at eight community special events and farmers markets in the Southeastern Region, reaching a total number of approximately **21,000** Pennsylvanians and sharing recipes, tips for cooking seasonally, kids programming and information about PA Veggies.



## 11th PA Produce Month Celebrated

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#### Social Media and Web Campaign

After the success of last year's social media campaign John Berry, Penn State Extension educator and Monica Ganser, Penn State Extension program assistant, both in the Lehigh County Extension office, were at the helm again building an audience for PA Veggies through social media engagement. The August is PA Produce Month (PA Veggies) social media campaign pages continue to be maintained throughout the year. Facebook took the role as the most popular site for all of the different markets, farms, customers and potential customers. The team shared engaging posts throughout the month, sharing custom content from the Pa Veggies website, tips for vegetable storage and preparation, and their good cheer and enthusiasm for PA Produce Month to keep followers engaged excited about what was to come next.

PA Produce Month social media sites are as follows:

- www.facebook.com/PAVeggies
- www.twitter.com/PAVeggies
- www.pinterest.com/PAVeggies
- www.instagram.com/PAVeggies

Facebook Stats as of Sept 1, 2016

- August 1 August 31: 46 new page Likes
- Current page Likes: 999 up from 648 in 2015
- August Total Reach (Paid/Organic): 29,714
- Female Fans: 76% Male Fans: 23%

The Facebook post with the most unpaid reach read as follows: "Sweet Corn; an all time favorite summer vegetable! from the Program. About 65 of these growers ordered Though it is part of the maize family, the way in which we pick, prepare and eat it makes it a vegetable! There are so many different ways to make this veggie (some of which you can find from the top chefs featured on PAVeggies.org)! What are some of your favorite ways to prepare it or eat it?! Please Share with Recipes or Pictures! #PAVeggies #PAProduceMonth #PAPreferred #SweetCorn"

#### **New Directories Posted to the Website**

Using information submitted by growers this spring, the Program updated the directory of retail Farm Markets, Farmers' Markets and CSA's that is posted on the Program's website at www.paveggies.org. The directory lists the markets in ZIP code order allowing consumers to search for markets near them. While there are several other online directories of retail markets, including the Department of Agriculture's Consumers Guide and Penn State's Ag Map, this directory allows the Program to focus on those markets selling Pennsylvania vegetables.

The Program also updated its directory of wholesale growers that lists growers by the crops they produce at the wholesale level. In this directory, the growers are divided into three or four groups based on the acreages they produce. For example, for snap beans, growers are grouped into those producing ten or more acres of snap beans, those producing three to ten acres and those producing less than three acres. Within each group,

growers are again listed in ZIP code order that allows buyers to identify growers in their areas. The website also features a directory of the state's produce auctions.

Growers are encouraged to check out these directories and make sure they are listed and are listed correctly. Please note that the directories only contain information which you as a grower submitted to the Program this spring or in previous years. If you did not submit any information, we did not list your farm. We would like to list all growers and their markets, so let us know if you were not listed. To obtain the forms to be listed in the directories, call the Program at 717-694-3596 or email us at pvmrp@embargmail.com.

#### **Other Produce Month Efforts**

Two years ago the Program introduced a new design for the Produce Month point-of-purchase materials created for the month-long promotion. The new materials feature the same produce graphic used in the new banner introduced four years ago along with the emphasis on "Fresh Local Vegetables". The new posters also highlight the Program's website at www.paveggies.org where the recipes and market directories are featured.

To encourage greater participation in Produce Month, the Program mailed six small PA Produce Month posters to each grower ordering point-of-purchase orders the Produce Month kit in addition which included two large posters and 20 special Produce Month price cards.

Over 220 Produce Month kits were shipped to the various produce auctions across the state where they were available to growers and to the non-grower marketers who purchase produce at the auctions.

The Program again offered PA Produce Month pointof-purchase materials to supermarket chains in the state. Posters and price cards were requested for about 242 stores by Supervalu, ShopRite (Wakefern), Four Seasons Produce, Redner's Warehouse Markets,. Lancaster Family-Owned Markets, and Karns Quality Foods.

## **Mid-Atlantic Convention Opens January 31**

The 2017 Mid-Atlantic Fruit and Vegetable Convention will be held January 31 to February 2 at the Hershey Lodge and Convention Center in Hershey. This three-day educational meeting also includes a large industry trade show. Many of the researchers whose projects are funded by the Program will be speaking in the educational sessions so it is a good opportunity for growers to hear them speak in person. All growers should plan to attend. Information is available at www.mafvc.org or 717-694-3596.

## Your Input is Needed

As stated in the Program's Mission Statement (top of page 1), the Program's sole purpose is to serve Pennsylvania vegetable growers. To do that effectively, we need your input on a regular basis. While growers are welcome to communicate their needs at anytime to the Program by phone (717-694-3596), email (pvmrp@embarqmail.com) or regular mail (2301 North Cameron Street, Harrisburg, PA 17110), each fall we offer two targeted opportunities for grower comments.

#### **Grower Conference Call**

For several years, we have conducted grower conference calls in the fall to allow growers to communicate their research needs directly with researchers. Last year and this year we conducted grower conference calls throughout the growing season so growers could ask extension experts about the problems they were seeing in their fields. The last call for this season is scheduled for Tuesday, October 11 from 8:00 p.m.to 9:00 p.m. (Note change in the date from October 4.) While any questions will be welcome during this call, it will be an excellent opportunity to suggest for research topics for 2017. To participate in the call growers should call 1-877-643-6951 at 8:00 p.m. When prompted, enter the following passcode 55835024#. Please note, growers should NOT call this number with questions at anytime other than between 8:00 p.m. and 9:00 p.m. on October 11. If you have questions at other times, call your extension office or the Program at 717-694-3596.

#### **Annual Grower Survey**

Please fill out the enclosed green "Annual Grower Survey" to help the Program's Board meet your marketing and research needs for 2017. We especially need your response for the first question for our Specialty Crop Block Grant to help evaluate the effects of our grant activities.

While your response anytime this fall is welcome, if you can return your survey by November 1, 2016, your responses can be compiled for review by the Board at its meeting scheduled for November 16, 2016, in Room 202 of the Pennsylania Department of Agriculture Building in Harrisburg starting at 9:00 a.m.

Each comment submitted by growers is typed up for the Board members to review. The morning session of the November meeting will be devoted to the annual election of officers, promotion plans for 2017 and general business. The afternoon will be set aside for discussion of research topics for next year.

All meetings of the Board are public meetings that growers are welcome to attend. Any questions about the meeting or the Program in general should be referred to William Troxell, Executive Secretary, at 717-694-3596 or pvmrp@embargmail.com.

# **Point of Purchase Materials Still Available**

The Program will continue to ship point-of-purchase items to growers through the fall – we do ask that all orders be submitted by November 30, 2016.



Supplies of banners, roadside signs, price cards, price stickers, brochures, and how-to-use information cards are all in stock and ready to ship. Point-of-purchase materials were shipped to over 300 growers across the state so far this year.

The banner which contains the "PA Preferred" logo can only be distributed to growers who are licensed by the Department of Agriculture to use the "PA Preferred" logo.

The Program is also offering tee-shirt grocery bags imprinted with the "Fresh Local Vegetables" imprint shown here on one side and the "PA Preferred" logo on other side. These white, disposable (but recyclable) continued on page 4





Vegetable Marketing & Research Program

## **New Program Regulations Proposed**

The Vegetable Marketing and Research Program Board asked that the Department of Agriculture issue new regulations for the Program. The new regulations will formalize changes in the Program's assessment system that were approved by the growers in a referendum in the fall of 2013. For growers, the new regulations would also add a \$25 penalty on all assessment payments that are made after the January 31 deadline. For sales agents like auctions, processors, packinghouses and cooperatives, the new regulations would remove the requirement that these sales agents collect the Program's assessment from growers.

In the fall of 2013, the growers approved changes in the Program's Order that calculated a growers assessment based on the total number of production units (acres of field vegetable production or 1,000 square feet of greenhouse or high tunnel vegetable production). Previously, field production units and greenhouse production units were figured separately. The proposed regulations reflect these changes that were approved by the growers.

The Program Order provides for penalties for late payment to be fixed by the regulations. The current regulations allow a district magistrate to assess growers a penalty equal to the assessment but of at least \$100 and not more than \$500. Each year the Program spends hundreds of grower assessment dollars sending repeated reminders to growers to collect the annual assessment – usually over 300 growers a year have four notices sent to them. In recognition of the extra cost of postage, printing and staff time involved in mailing these reminders, and to encourage growers to pay the assessment by the January 31 deadline, the new regulations would add an automatic penalty of \$25 that will be due on all assessments paid after the January 31 deadline. (Note that the January 31 deadline is for the payment of the assessment for the previous year's growing season.)

The major change in the regulations involves the duties of sales agents. Under the new regulations, produce auctions, processors, packinghouses, and cooperatives will no longer be required to collect the assessment from the growers they deal with. Most do not, in fact, actually collect the assessment although some do require their growers to verify that they pay the assessment. Most of the auctions have greatly assisted the Program in identifying growers by providing the Program with the names and addresses of the growers that sell at their auctions. The new regulations will formally require that all sales agents, not only auctions, processors, packinghouses, and cooperatives, but also chain stores, brokers, wholesalers, and other buyers provide the Department of Agriculture with the names and addresses of the growers with whom they deal upon the Department's request.

For growers who are delinquent in paying their assessment, under the new regulations the Department may also request the sales agent to provide them with

the dollar amount of a particular grower's sales to them. This will provide the Department with the necessary evidence for prosecuting delinquent growers before a district magistrate. The Program Board has always sought to have growers willingly pay the required annual assessment to the Program. Unfortunately several hundred growers fail to pay the required assessment each year. This limits the amount of research and promotion efforts that the Program can undertake. The Board feels it is necessary for the Department to be able to effectively undertake legal action against these delinquent growers who take advantage of their fellow growers who do pay the assessment.

The new regulations have been submitted to the Independent Regulatory Review Commission and the General Assembly committees for review before being finalized. The Board feels they will help the Program identify the names and addresses of more growers by working with the various sales agents as well as increase the number of growers who pay the assessment in a timely manner.

## **Point of Purchase Materials**

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plastic grocery shopping bags are 12" x 7" x 23" and 18 microns thick. These are standard grocery bag size and heavier than the cheapest grocery bags. With care they can be used for corn, putting the silk end in first, but they are NOT heavy-duty bags designed specifically for corn. While not as cheap as generic "Thank You" bags, they focus attention to the "Fresh Local Vegetables" you are selling. It was necessary to obtain a new supplier for the bags and there was an increase in cost - but the new bags are heavier than those from the previous supplier. The bags are now \$28 per 1,000 PLUS SHIPPING. Shipping is \$11 per case except in those ZIP codes beginning with 150,151,152,153,154,156,157, 160, 161, 162,164 and 166 where shipping is \$12 per case. The bags will be available for pick-up (with no shipping charges) at the Mid-Atlantic Fruit and Vegetable Convention in Hershey and are also available Harvest View Farm in Butler.

Growers receive a credit equal to half of their assessment payment (up to a maximum of \$25) to order point-of-purchase items from the Program at no additional cost. Orders for point-of-purchase items for 2016 will be accepted until November 30. If you have misplaced your order form, contact the Program at 717-694-3596 or <a href="mailto:pwmrp@embarqmail.com">pwmrp@embarqmail.com</a> or visit our website at <a href="mailto:www.paveggies.org">www.paveggies.org</a>.

### **Questions**

Growers are always welcome to the contact the Program with any questions by phone at 717-694-3596, by email at <a href="mailto:pvmrp@embarqmail.com">pvmrp@embarqmail.com</a> or by regular mail at PVMRP, 2301 North Cameron Street, Harrisburg, PA 17110-9408